

COTTINGTON LAKES CAMPSITE RULES AGREEMENT

Welcome to Cottington Lakes Campsite! To ensure the safety and enjoyment of all guests, please read and acknowledge the following site rules:

Assistance:

If you encounter any issues or require help during your stay, please report to the shop.

Toilets:

Toilet and shower facilities are located next to the Café and must be kept clean.

Lake Access:

Campers are not permitted to enter the lakes. Access is strictly for anglers only.

Dogs:

Dogs are permitted in the café but are not allowed in the lakes under any circumstances and must be always kept on a lead.

Fire Procedure:

In the event of a fire, report to the Fire Assembly Point at Campsite 1 immediately.

Theft:

Theft is not tolerated under any circumstances.

Noise:

No loud noise is permitted after 10 p.m.

Littering:

No littering. Please collect your litter and use the bins provided.

Cottington Lakes Campsite Policies and Terms

Cancellation Policy

- No refunds within 1 week of arrival date.
- Once booked, 15% deposit will not be refunded
- No refunds/discounts for inclement weather, late arrivals or early departures.
- The site is not liable for any refund in the event of force majeure.
- Bookings cannot be amended within 14 day(s) of arrival.
- If you need to cancel or amend your booking, please give as much notice as possible so that someone else has the chance to book.
- You may wish to buy holiday insurance for cancellations and for your property/injury whilst away.

Arrival and Departure Times

- Camping and touring
- Arrive: 3 p.m. - 7 p.m.
- Depart by: 12 p.m.
- Please note that your deposit is paid to Pitchup.com and is non-refundable.

Payment Methods Accepted

- Apple Pay
- Cash
- Google Pay
- MasterCard
- Visa

Booking Terms and Conditions

- All guests spending the night at the park must present their ID at the reception desk and sign registration forms.
- Under 18s must be accompanied by their parents or legal guardians.
- Late arrivals must notify the park as soon as possible. Your booking will be held for 24 hours.
- After this period the management reserves the right to relet your unit.
- No refunds/discounts for inclement weather, late arrivals or early departures.
- There is no reception at this site. Please check in at the tackle shop instead.
- Bookings cannot be amended within 14 day(s) of arrival.

Dog Policy

- Dogs must be kept on leads and supervised at all times.
- The site does not accept breeds/crossbreeds listed in the Dangerous Dogs Act

Extras

- Facilities/activities including fishing are subject to extra charges payable on arrival.

General Rules

- Bookings must not be for more than 30 consecutive nights.
- In the event of a complaint, please speak to reception immediately.
- Complaints which are not brought to the management's attention during your stay cannot be dealt with once you have left the site.
- Radio, music and TV players must be kept at a low volume. Car doors and boots must be closed quietly.
- The fishing lakes are stocked with carp, tench, bream.
- The management reserves the right to deny access or terminate the stay of those guests whose behaviour is deemed unsuitable. No refunds will be offered.
- The restaurant is open between 02/01 and 30/12.
- The site is not liable for any refund in the event of force majeure.
- This site does have a catch-and-return fishing policy in place.
- You'll need an Environment Agency rod licence (you'll need to apply for this beforehand).

Reception

- Reception is unmanned after 5 p.m.
- Please inform the site while on your way there should you expect to arrive after this time, so that the team can provide information about your unit/pitch.

Safety

- Firearms are not permitted.
- Guests are advised to bring a good quality torch with them as parts of the site are unlit.
- Open fires are prohibited.
- Please do not touch or feed the animals.
- Swimming in the lake is not allowed.

Vehicles

- Only one car is to be parked by the pitch.
- Extra vehicles must be parked in the designated area.

Visitors

- Visitors must leave the premises by 5 p.m.